

ANNUAL
REPORT
2023



 vistability.org

1340 Arnold Drive Suite 127

Martinez, CA 94553

925.370.1818





DEAR FRIENDS

As we reflect on the fiscal year 2022-2023, we are filled with gratitude and optimism for the future of our organization. This year has been marked by significant transitions, exciting new initiatives, and the successful completion of long-awaited projects.

Firstly, we acknowledge the retirement of several of our long-term staff members. Most notably, Carol McCrary, who has been an integral part of our Agency for 35 years, has retired. Carol's dedication and contributions have been immeasurable, and we are thrilled to announce that she has agreed to join our board of directors. Her continued involvement ensures that her invaluable experience and wisdom will remain a guiding force for our mission.

In response to the passage of SB639, which eliminates the use of 14(c) certificates in California, we launched our new Options program. This innovative employment service model is designed to maintain and enhance employment opportunities for individuals with intellectual and developmental disabilities. The Options program exemplifies our commitment to adapting to legislative changes while continuing to support our community members in achieving meaningful employment.

We are also proud to share that construction of our accessible playground at the new Lynn Center preschool has been completed. This inclusive play space will be a cornerstone of our new preschool facility at our Country Hills location in Antioch, which is slated to open in late 2024. The playground is a testament to our dedication to creating environments where all children can learn and play together, regardless of their abilities.

Another highlight of the year was the grand re-opening of our Good Stuff Thrift Shop in El Cerrito. After an extensive period of closure, we were delighted to welcome back our community to this beloved establishment. The thrift store not only provides additional funding for our services but also offers valuable work training opportunities for our participants. Its reopening marks a significant step in our ongoing efforts to support our mission through diverse and sustainable means.

As we look ahead, we remain committed to our vision of empowering individuals with disabilities and enriching our community. We are deeply grateful for the continued support of our donors, volunteers, staff, and community partners. Together, we are making a lasting impact and paving the way for a more inclusive and supportive future.

Thank you for being a part of our journey,
John Bolle, Executive Director



VistAbility was founded by parents and family members of people with intellectual and developmental disabilities. Their vision has always and continues to guide everything we do. Incorporated in 1965, we've become a leader in the field, supporting people with intellectual and developmental disabilities.

Known for providing high quality, cost-effective services, we serve over 1,000 children and adults in Contra Costa County every day at 13 agency locations and in hundreds of homes, businesses, and community settings, county-wide.

MISSION

VistAbility is dedicated to enriching the lives of individuals with intellectual and developmental disabilities and mental health needs. We achieve this through our diverse services that support families, foster independence and inspire personal choice.

We support hundreds of individuals to access their communities every day and we are proud and humbled to be the largest employer of people with intellectual and developmental disabilities in the East Bay.



YEAR IN REVIEW

2023

IN 2023,

We served **OVER 1,000** children, adults, and families.

At **13 LOCATIONS**

in **25 PROGRAMS**

across the East Bay

With services provided in

12 DIFFERENT LANGUAGES

87% of all revenue went directly into our programs.

98.5% satisfaction of participants and families with our programs.



Serving **YOUNG PEOPLE**

AFTERSCHOOL PROGRAM

participated in **101** field trips and outings.

132 children served by our

EARLY START PROGRAM

Supporting **MENTAL HEALTH**

BEHAVIORAL HEALTH SERVICES

provided **11,561** hours of direct services

Serving **ADULTS**

CARE PARENT NETWORK served

589 NEW FAMILIES

COMMUNITY ACCESS SERVICES served

287 PARTICIPANTS IN-PERSON
a 36.7% increase from 2022

ASIAN FAMILY RESOURCE CENTER

offered support and services in **9 DIFFERENT** Southeast Asian languages and dialects.

INROADS trained and supported **91%** of participants in paid work and volunteer endeavors.

SUPPORTED EMPLOYMENT

served **192** INDIVIDUALS

We received **\$748,134** in private donations

We paid over **\$11 million** in wages

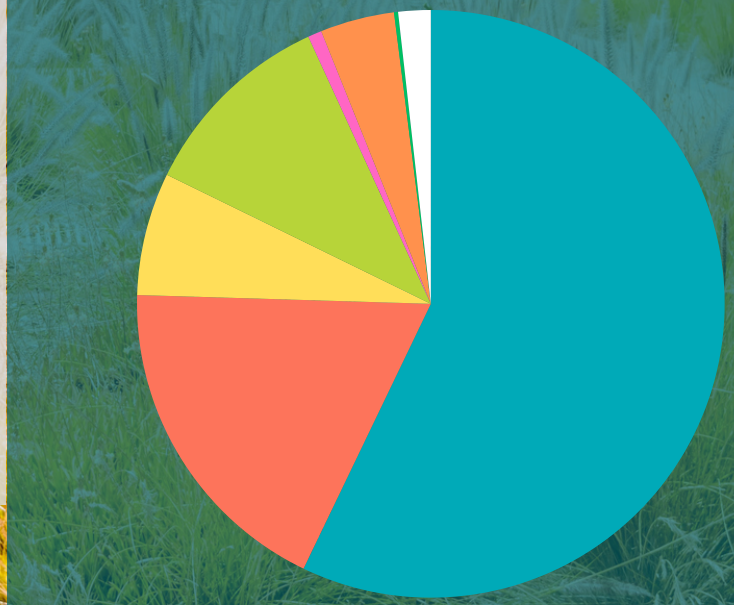
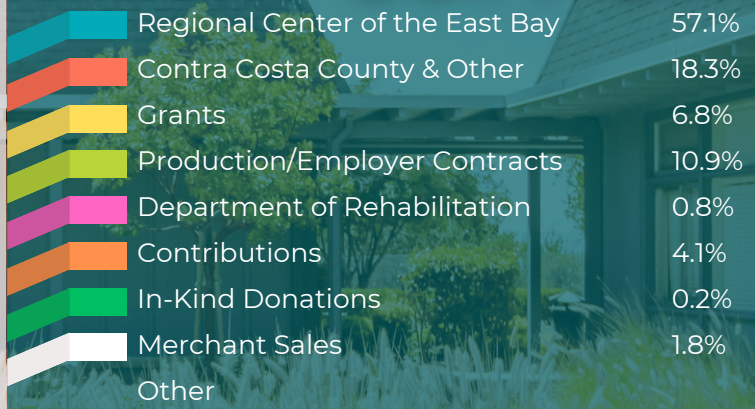
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of participants who left our programs graduated to a more independent setting





REVENUE & SUPPORT



Revenue Source

Revenue Source	THIS FISCAL YEAR	
	2021-22	2022-23
Regional Center of the East Bay	\$10,139,180	\$10,470,987
Contra Costa County & Other Grants	\$2,661,070	\$3,362,756
Production/Employer Contracts	\$1,109,324	\$1,239,311
Department of Rehabilitation	\$1,953,546	\$2,001,003
Contributions	\$139,977	\$139,977
In-Kind Donations	\$748,134	\$748,134
Merchant Sales	\$157,562	\$41,585
Other	\$172,908	\$326,063
	\$17,108,586	\$18,329,816

Expenditures

Personnel	\$11,874,522	\$12,692,349
Occupancy	\$2,324,603	\$2,400,112
Equipment/Vehicles	\$611,408	\$793,727
Professional Services	\$476,324	\$621,236
Production Materials	\$635,286	\$880,859
Supplies	\$513,507	\$473,067
Communications	\$208,147	\$209,203
Staff Travel/Training	\$56,474	\$82,360
Fundraising	\$25,758	\$21,774
Licensing & Taxes	\$83,351	\$60,556
Other	\$637,024	\$670,556
	\$17,446,404	\$18,906,057